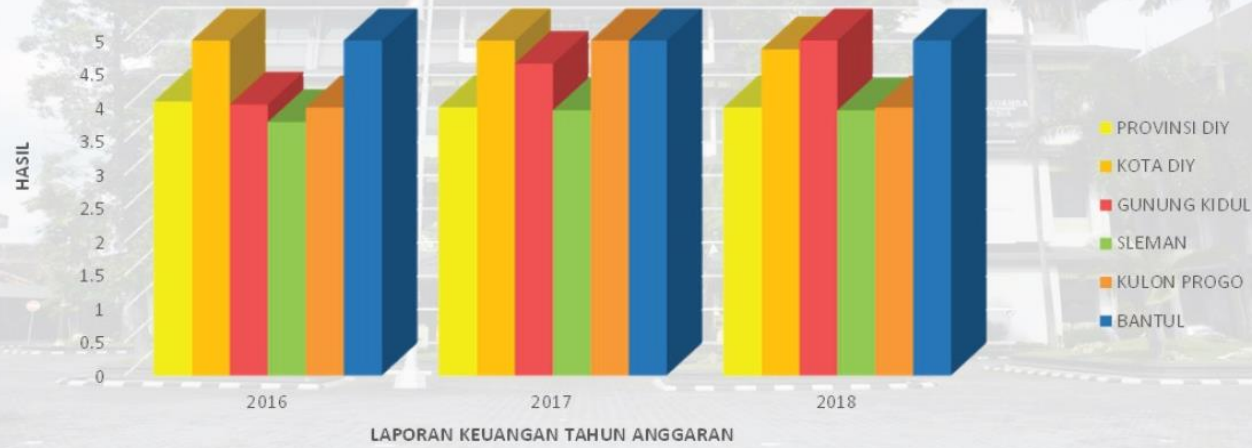


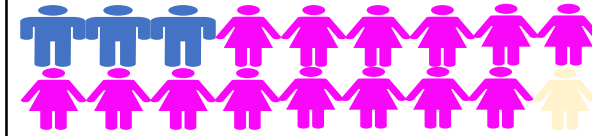
# HASIL KUESIONER KEPUASAN PEMILIK KEPENTINGAN ATAS KINERJA BPK TERKAIT HASIL PEMERIKSAAN LAPORAN KEUANGAN T.A. 2016 - 2018



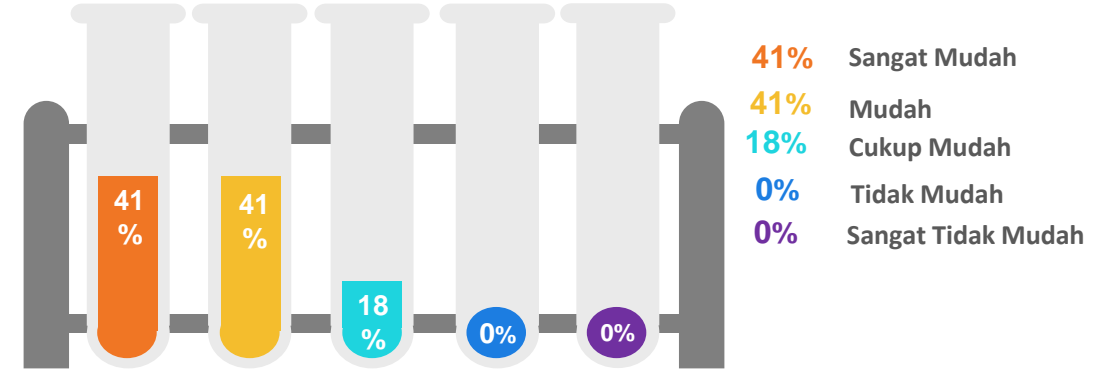
## Praktik pemberian imbalan uang/barang pada unit layanan



## Responden



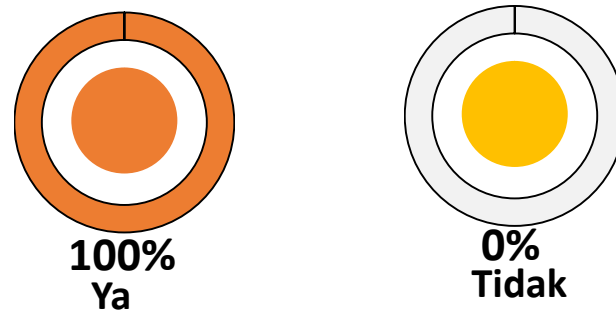
## Kemudahan Prosedur Pelayanan



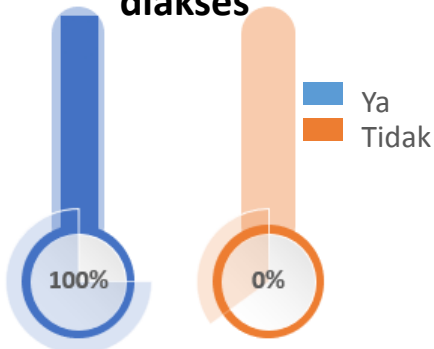
## Sarana dan Prasarana pendukung pelayanan publik tersedia



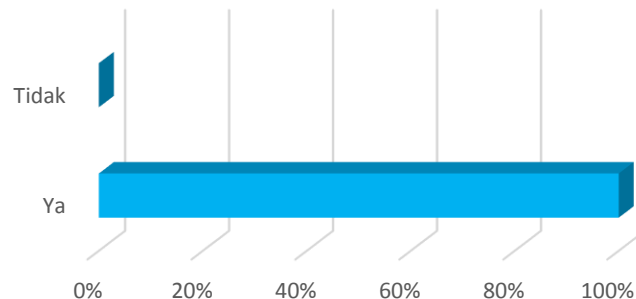
## Layanan Tersedia



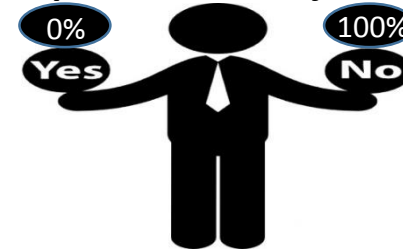
## Layanan dapat diakses



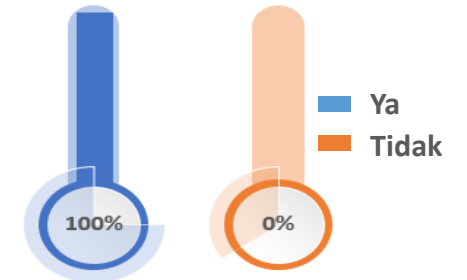
## Respon dari petugas (<5menit)



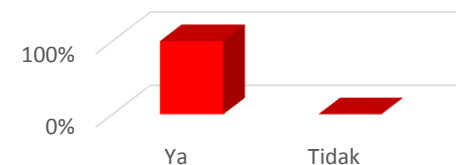
## Terdapat Praktik pencaloan/perantara/birojasa



## Layanan Sesuai dengan yang diinformasikan



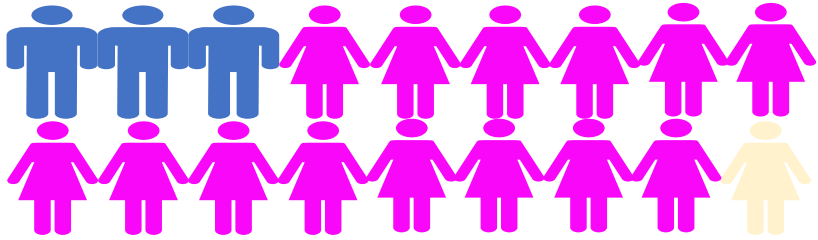
## Waktu pelayanan sesuai dengan informasi



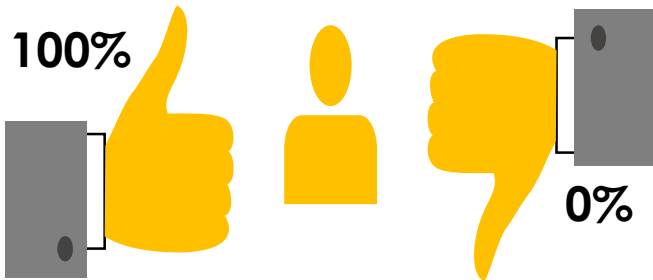
## Waktu pelayanan sesuai dengan informasi



## Responden



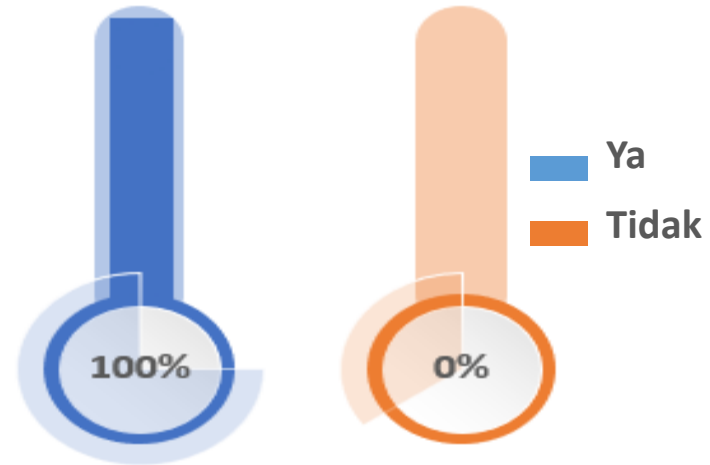
## Sarana dan Prasarana pendukung pelayanan publik tersedia



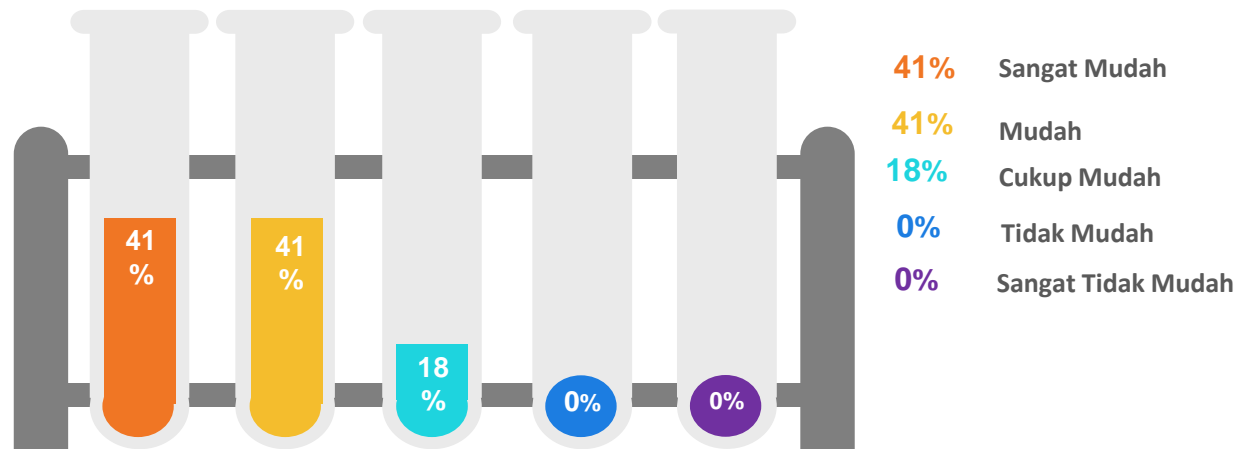
## Waktu pelayanan sesuai dengan informasi



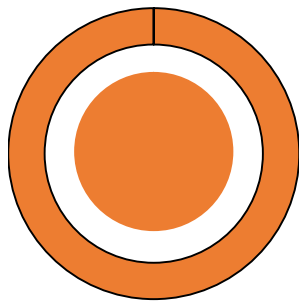
## Layanan Sesuai dengan yang diinformasikan



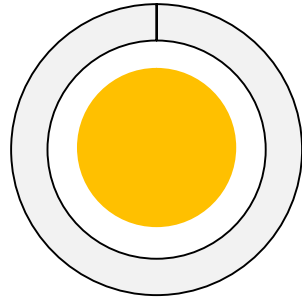
## Kemudahan Prosedur Pelayanan



## Layanan Tersedia

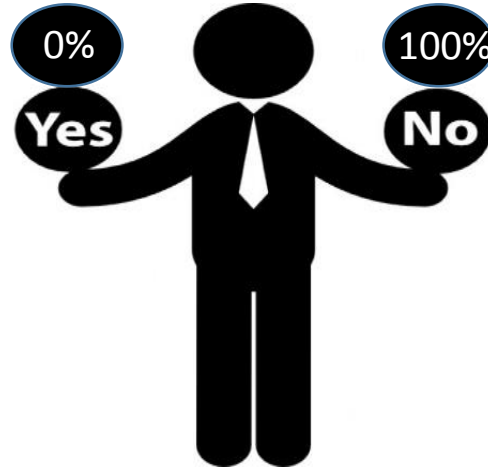


100%  
Ya

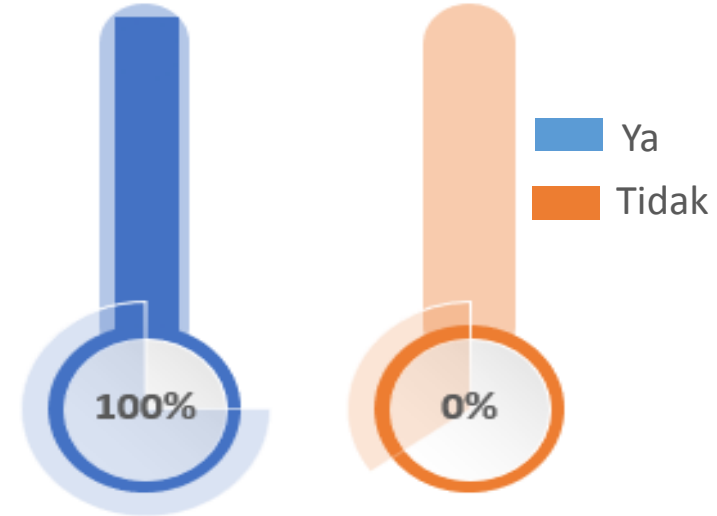


0%  
Tidak

## Terdapat Praktik pencaloan/ perantara/birojasa



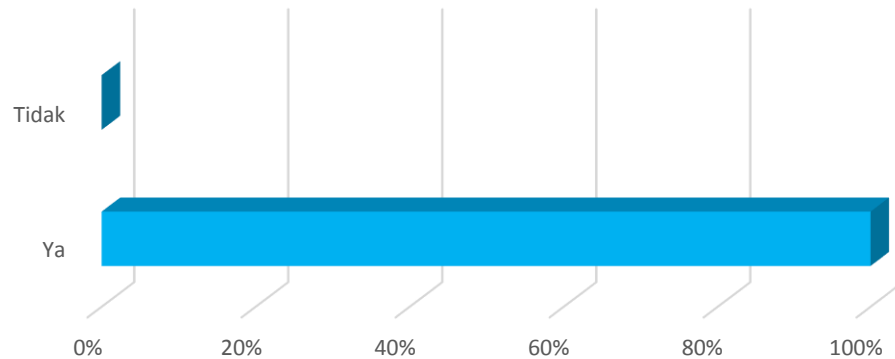
## Layanan dapat diakses



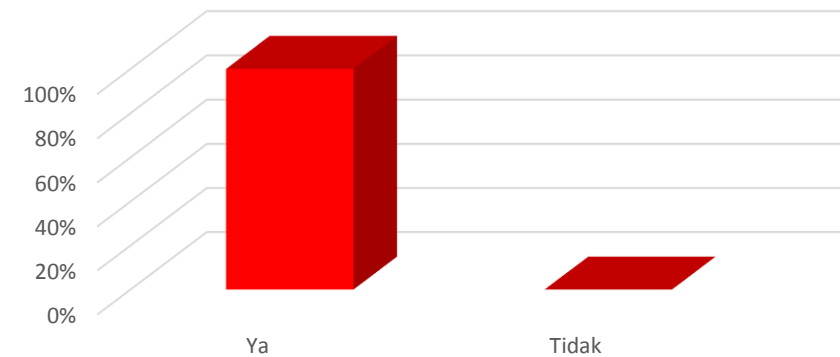
## Praktik pemberian imbalan uang/barang pada unit layanan



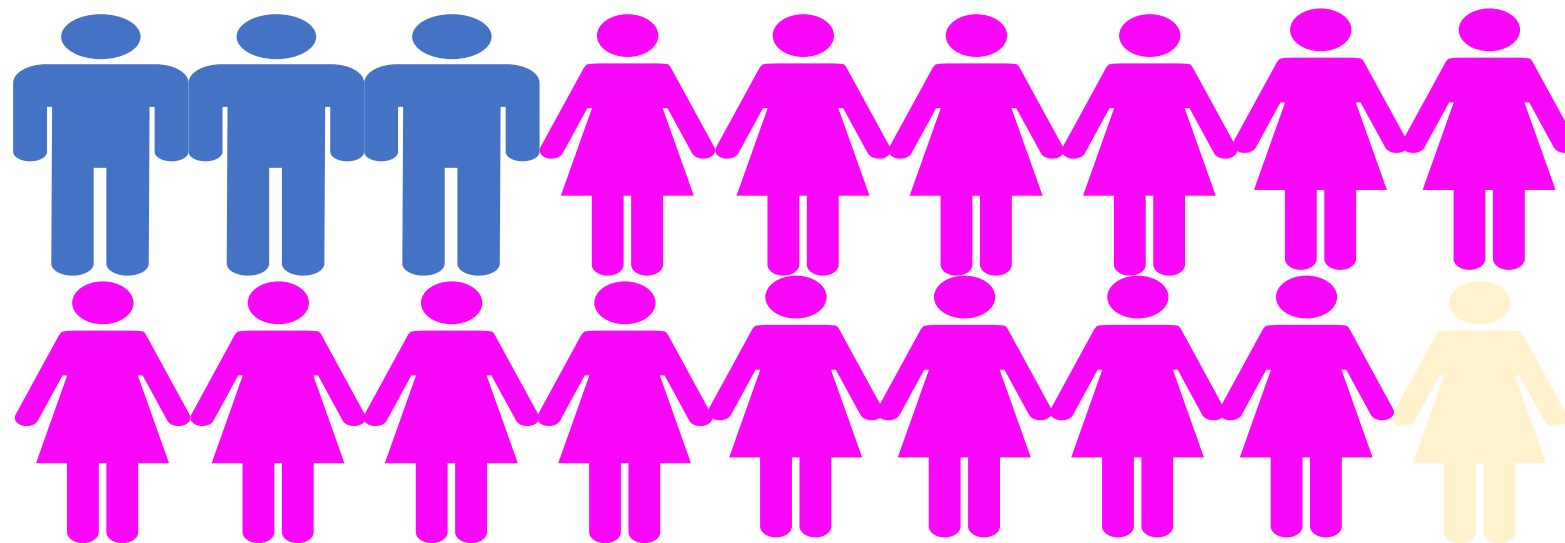
## Respon dari petugas (<5menit)



## Pelaksanaan Waktu pelayanan sesuai dengan informasi



# Responden



# Kemudahan Prosedur Pelayanan

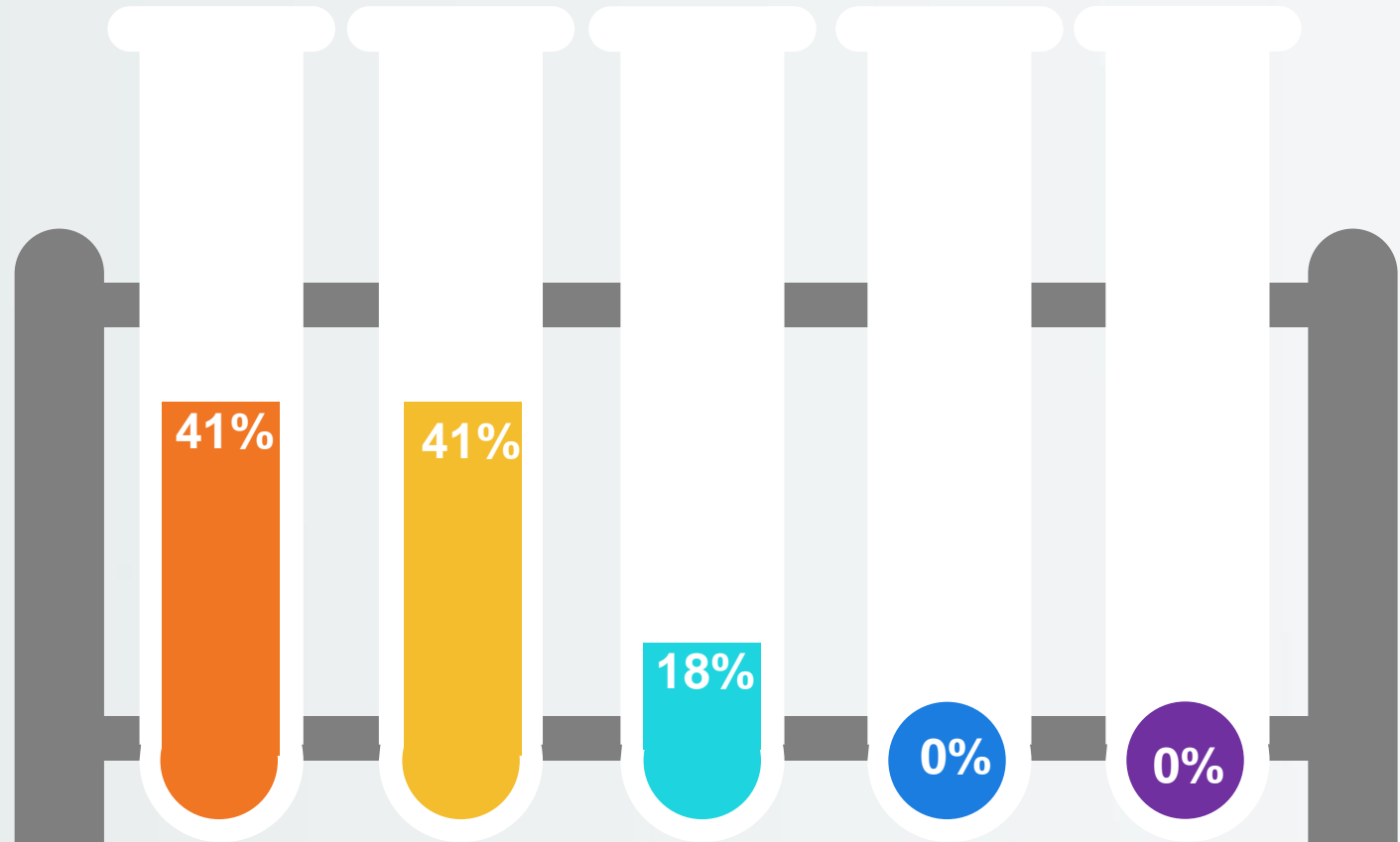
**41%** Sangat Mudah

**41%** Mudah

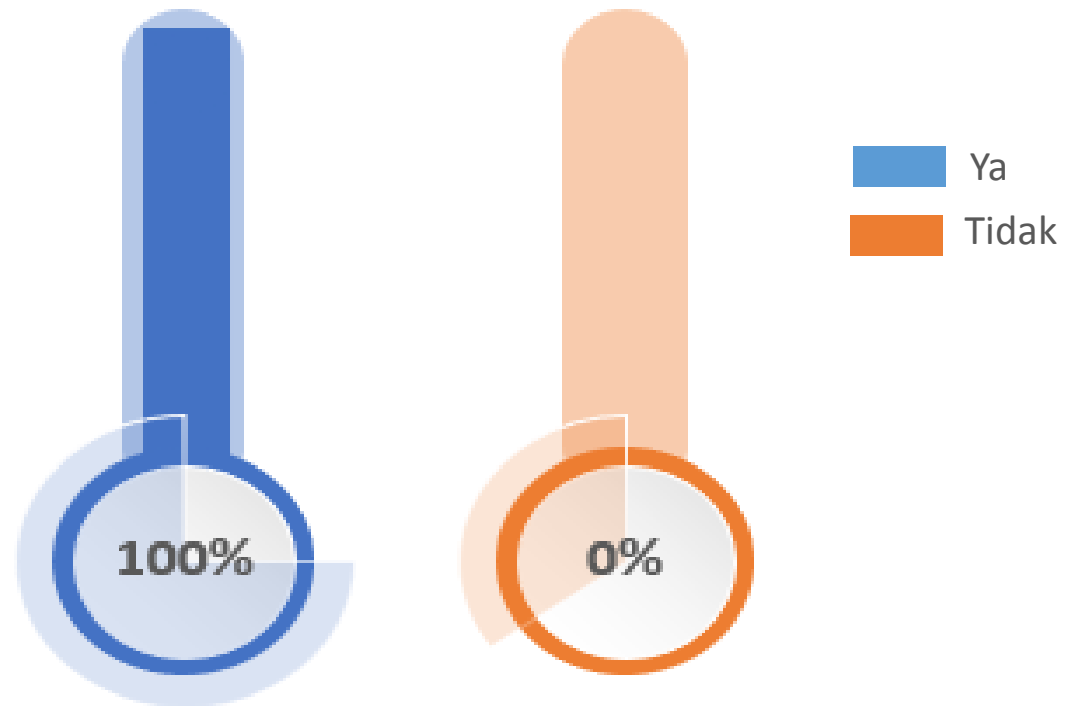
**18%** Cukup Mudah

**0%** Tidak Mudah

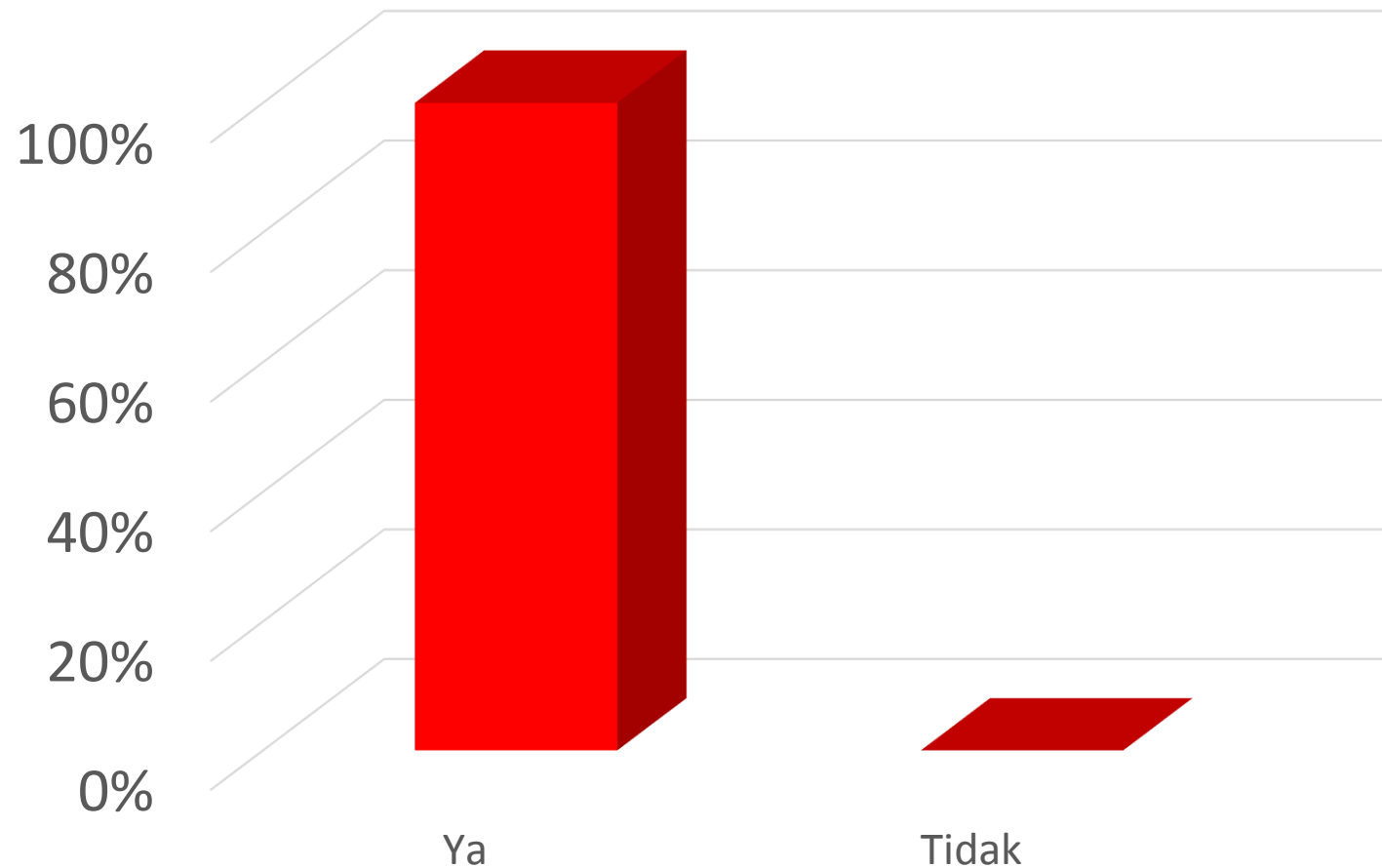
**0%** Sangat Tidak Mudah



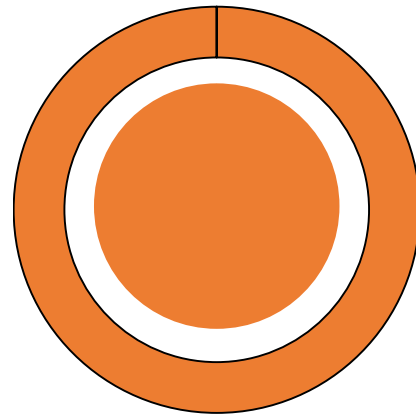
# Layanan dapat diakses



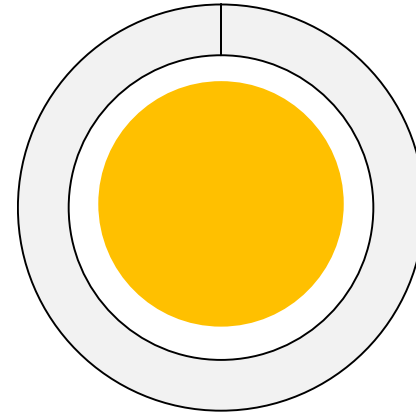
# Pelaksanaan waktu pelayanan sesuai dengan yang diinformasikan



# Layanan tersedia



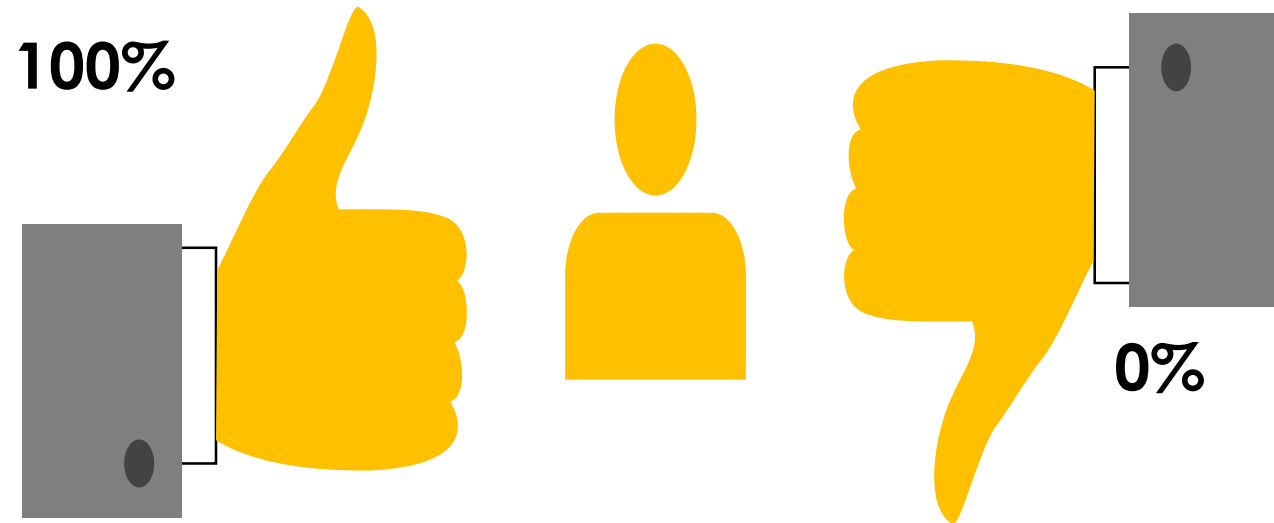
**100%**  
Ya



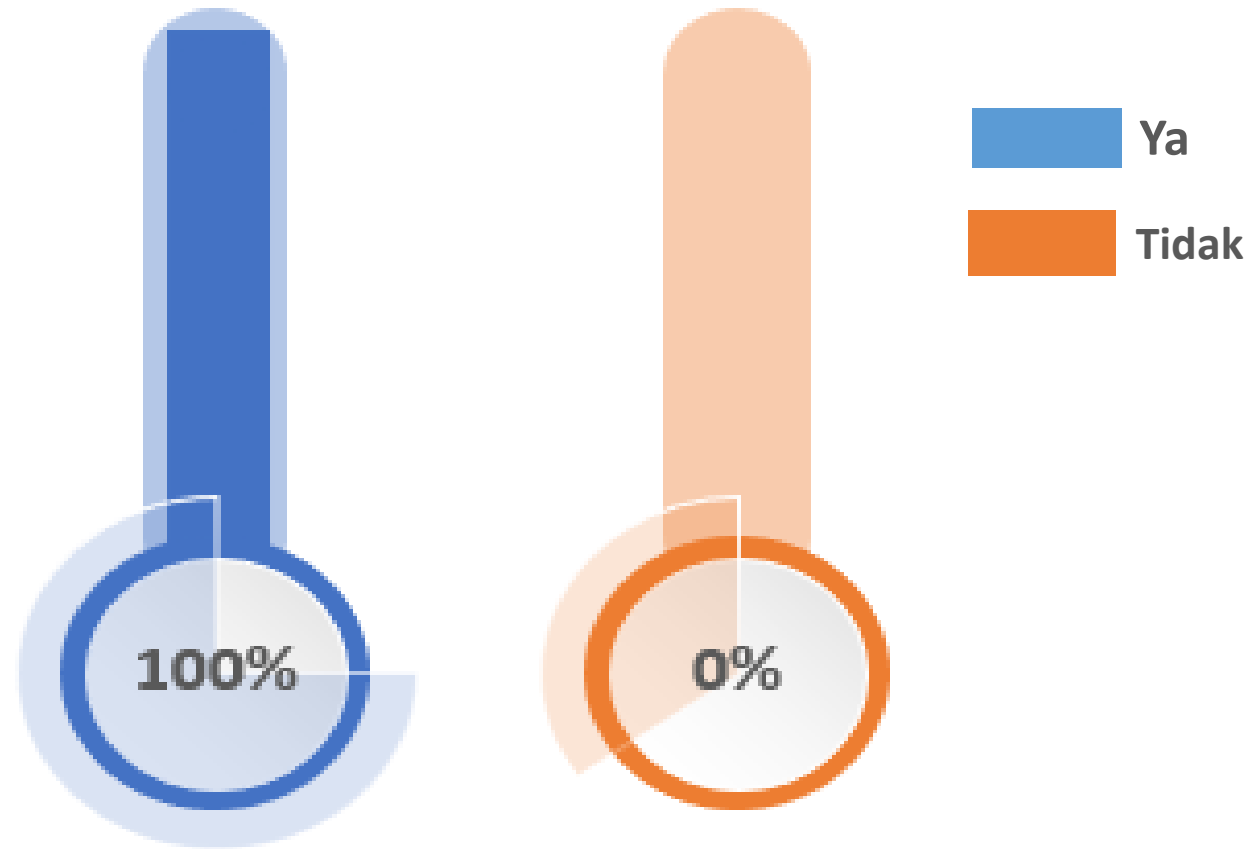
**0%**  
Tidak



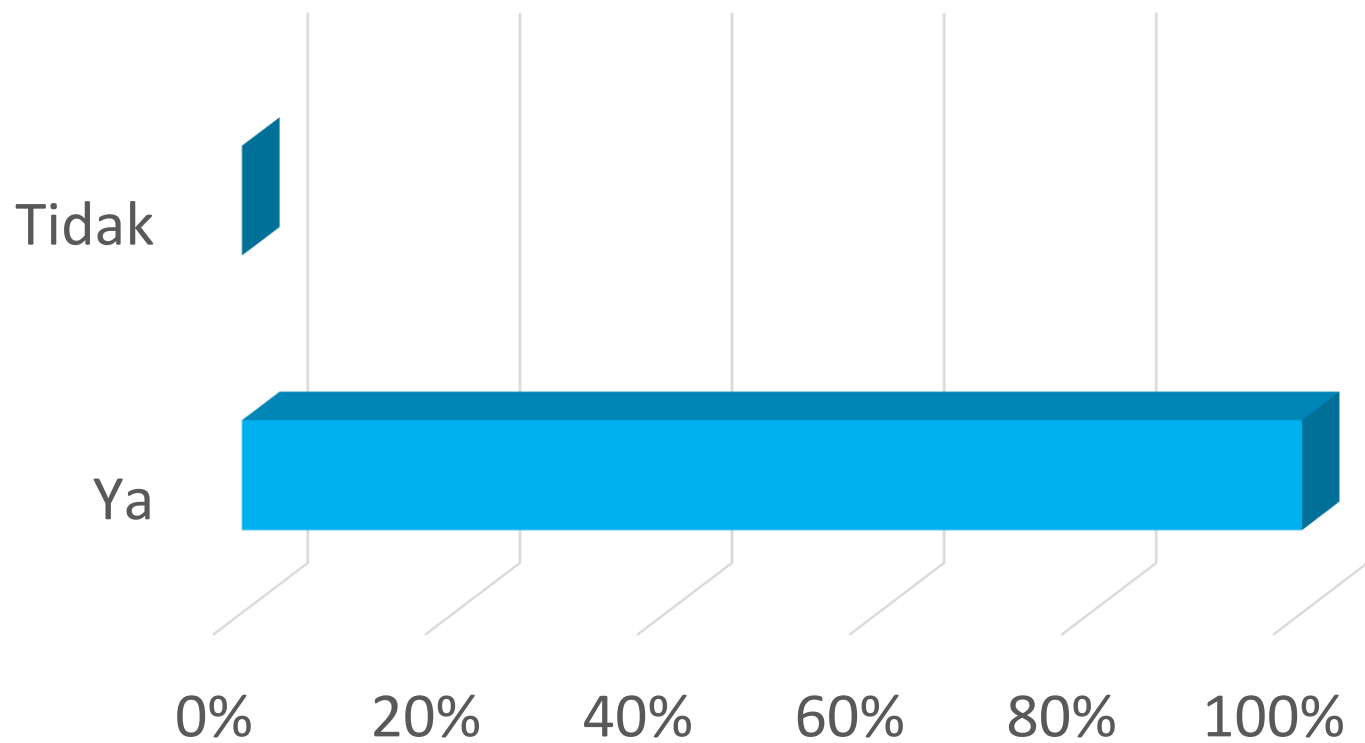
# Sarana dan Prasarana pendukung pelayanan publik tersedia



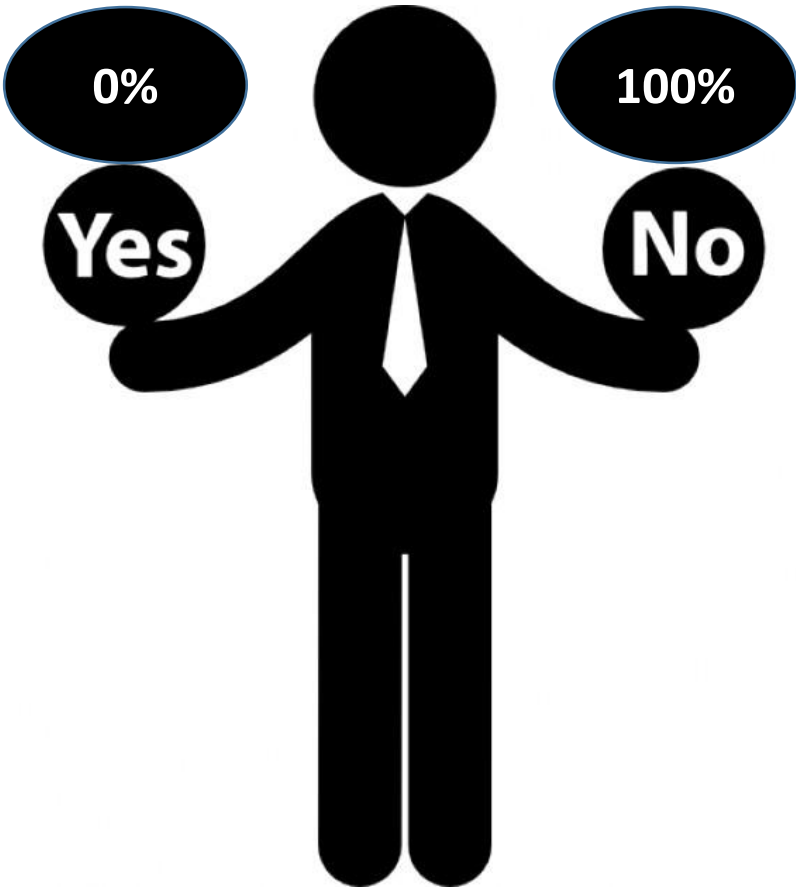
# Layanan sesuai dengan yang diinformasikan



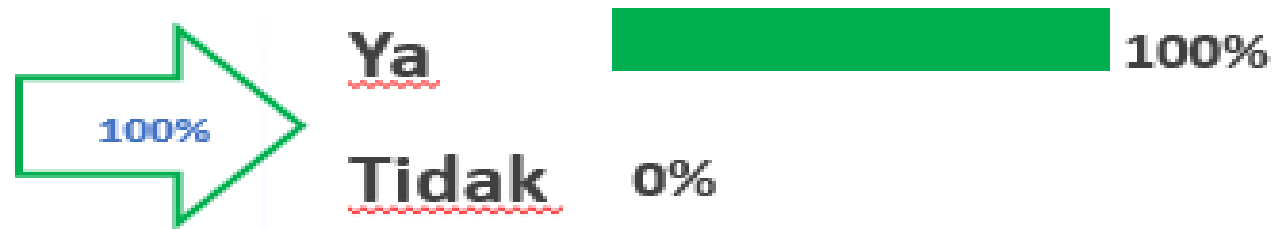
# Respon dari petugas (<5 menit)



# Terdapat praktik pencaloan/perantara/birojasa



## Waktu pelayanan sesuai dengan informasi



## Praktik pemberian imbalan uang/barang pada unit layanan

